

1. What is the approximate dollar amount of donations and pledges that the American Red Cross has received to date in response to Hurricane Sandy?

The American Red Cross has received approximately \$188 million in donations and pledges as of December 10, 2012.

2. Will these funds be used solely for Hurricane Sandy relief? If not, approximately what portion will be used for Hurricane Sandy relief and what other purposes will funds be used for?

After the emergency relief part of our work is complete, we will use any remaining donations for Sandy to meet the longer-term needs of the affected communities. An average of 91 cents of every dollar the Red Cross spends is invested in humanitarian services and programs.

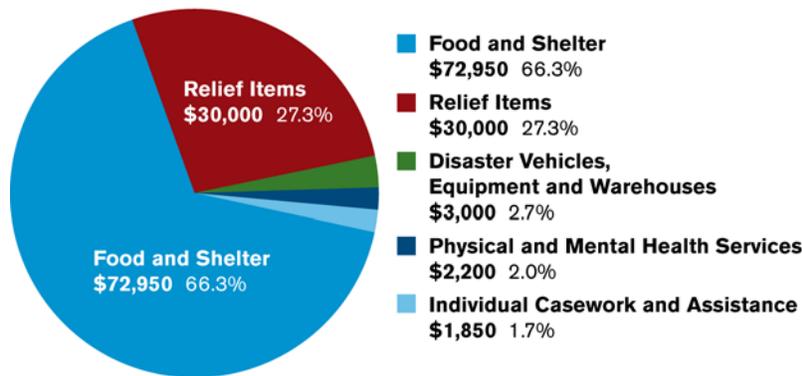
3. Approximately how much has the American Red Cross spent to date on Hurricane Sandy relief?

The Red Cross relief operations across 11 states, the District of Columbia and Puerto Rico will cost an estimated \$110 million by the end of December 2012.

RED CROSS SUPERSTORM SANDY RESPONSE*

Estimated Expenses through December 31

\$110M (in thousands)



*An average of 91 cents of every dollar the Red Cross spends is invested in humanitarian services and programs.

4. What services has the American Red Cross provided to those affected by Hurricane Sandy? What populations or geographical areas are being served by your organization in response to Hurricane Sandy? What services does the American Red Cross expect to provide in the future?

As of December 10, 2012, the Red Cross has served more than 8.7 million meals and snacks, and provided over 98,000 health services and emotional support contacts to people affected by Sandy in 11 states, the District of Columbia and Puerto Rico. The Red Cross has also distributed more than 6.5 million relief items, and activated more than 300 response vehicles. Since Sandy hit, the Red Cross has provided more than 81,000 shelter stays and supported additional shelters operated by states and local municipalities throughout the Sandy-affected states and areas.

While the Red Cross is still in the emergency relief part of our response, we are planning to provide services in the future to serve the long-term needs of communities and individuals affected by this disaster. We are working with communities, FEMA and HUD Secretary Donovan, Chair of the Hurricane Sandy Rebuilding Task Force, to plan recovery activities and determine where those needs are greatest, and how the Red Cross can assist in meeting those needs.

5. Has the American Red Cross provided funding to other organizations for Hurricane Sandy relief efforts? If so, which organizations have received funds from the American Red Cross and what is the approximate dollar [amount] provided to them? How does the American Red Cross determine the need for funding?

We usually do not provide funding to other organizations during the emergency relief phase because we are focused on delivering services to the affected individuals. However, due to the extraordinary needs of Hurricane Sandy, we have funded other organizations.

The determination for funding a partner organization is mostly driven by client need. For example, the Red Cross provided approximately \$205,000 to Feeding America, with whom we worked on a large food distribution program in the emergency relief phase because our clients needed food. In response to our offer to provide funding to local groups supplying Thanksgiving meals, we have received sixty-eight requests for reimbursement. We are in the process of tabulating and finalizing the expenses from these organizations.

6. Has the American Red Cross provided, or does it intend to provide, direct financial assistance to individuals, families or businesses for Hurricane Sandy relief? If so, what is the approximate dollar amount that the American Red Cross has provided to date and approximately how much direct financial assistance does it expect to provide in the future? How does the American Red Cross determine the need for assistance?

The Red Cross usually only provides financial assistance in the case of smaller disasters, where emergency cash assistance from the Red Cross is the only financial resource available, and is done on a case-by-case basis.

In a large disaster such as this, FEMA, the Small Business Administration and other government agencies are providing financial assistance to people and businesses and the Red Cross is encouraging those affected to apply with those agencies. Partnering with government agencies such as FEMA and other groups, we will identify victims with long-term needs and work with multiple resources in the community to build an individual recovery plan for them. This plan could include funding to help in the recovery process.

Nonetheless, the Red Cross is providing some limited financial assistance during its emergency relief phase. In response to a request from the City of New York, the Red Cross has provided \$192,000 in financial assistance to clients in the New York City hotel program to buy food. The Red Cross has also provided limited financial assistance, \$81,281, to people in the states and areas affected by Sandy with verified health or mental health needs caused or exacerbated by the storm and for funeral costs.

To determine the need for assistance, Red Cross case workers meet with these clients to verify that they have needs directly caused by the disaster, to evaluate if they can access resources from other agencies and to verify that they lived in storm affected areas.

7. Does the American Red Cross have a plan in place on how to use any surplus funds not spent for Hurricane Sandy relief? If so, please describe that plan.

The Red Cross will honor the wishes of our donors, and after the emergency relief phase is completed, we will use any remaining donations for Sandy to assist with the greatest longer-term needs for individuals affected by this disaster.

We are actively working to determine how the Red Cross can help meet those longer-term needs. We are developing specific plans by working with FEMA, HUD Secretary Donovan, Chair of the Hurricane Sandy Rebuilding Task Force, and the impacted communities. The plans will also identify resources available from both Red Cross and other organizations, such as government agencies and other relief groups, to help with recovery.

8. Will all donations received via text message since October 29, 2012 be used solely for Hurricane Sandy relief? If not, please explain how such funds will be used.

As with all donations, after the emergency relief part of our work is complete, we will use any remaining text message donations for Sandy to meet the longer-term needs of the affected communities. An average of 91 cents of every dollar the Red Cross spends is invested in humanitarian services and programs.

9. Will all donations and pledges made through the November 2, 2012 telethon sponsored by NBC Universal be used solely for Hurricane Sandy relief? If not, please explain how such funds will be used.

All donations and pledges made through the November 2, 2012 telethon sponsored by NBC Universal will be used solely for Hurricane Sandy relief and recovery. An average of 91 cents of every dollar the Red Cross spends is invested in humanitarian services and programs.

10. Will the American Red Cross be providing any long-term assistance to victims of Hurricane Sandy, i.e. services beyond the distribution of meals and emergency relief supplies and the provision of emergency shelter? If so, please describe the assistance.

Yes. Please responses to questions 4 and 7.